



MISSION STATEMENT

Our mission is to be recognised as a leading accredited security company providing quality security and related services to the local business community.

OUR VISION AND VALUES

Our vision is that all our employees will provide added value to our customer's business by carrying out their duties with integrity, skill, and cheerfulness. The company is to provide development opportunities for all employees to enable achievement of company's goals.

CUSTOMER CARE

It is the duty of all employees to know and understand our customer's needs and provide solutions where needed, bringing added value to our customer's business.

Our company is monitored, by external auditors against national and international standards, to ensure continuous improvement in all aspects of service delivery.

KEY STAKEHOLDERS

Our company is committed to working with the needs of our key stakeholders - such as our clients, the general public, local police, and our staff - in mind. We aim to collect their opinion of our company and to improve their perception of us and the security industry through our professionalism and quality of works.

Version 2. Last Review January 2024, Next Review January 2025

Phoenix Security (Essex) Ltd
19 Seax Court, Basildon,
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Company Registration Number 6769045





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